

## IATULConference 2009

### Programme

#### **Sunday May 31st 2009: Campusbibliotheek Arenberg, Heverlee**

15.00-18.00: Arrival of participants, registration

15.00-18.00: Reception in Campus Library Arenberg

#### **Monday June 1st 2009: Auditorium K, Celestijnenlaan 200, Heverlee**

8.30-9.30: Bus transportation and registration

9.30: Opening of the conference by Prof. Ludo Froyen, dean of the Faculty of Engineering K.U.Leuven, ms. Maria Heijne, president of IATUL and mr. Ludo Holans, conference convenor.

10.00-10.45: (Moderator: Maria Heijne, Delft UT)

Keynote: Stephen Abram, President of the Special Libraries Association (SLA), Toronto, Canada: *"Library Innovation Processes towards Quality Enhancement"*

10.45-11.15: Coffee

11.15-12.15: Session I *Building K*- Moderator: Mel Collier (chief librarian K.U.Leuven)

11.15-11.45: Prof. Charles T.Townley (New Mexico State University, Las Cruces, NM, USA): *The Innovation Challenge: Transformational Leadership in Technological University Libraries*

11.45-12.15: Tom Cochrane (Queensland University of Technology, Brisbane, Australia): *High order literacy for the 21st century - Improving the quality of Library engagement*

12.15-13.45: Lunch

13.45-15.15: Parallel Sessions

<b>Session II-A (Innovation) <i>Building K</i></b> <b>Moderator: Reiner Kallenborn, München TU</b>	<b>Session II-B (Tools)</b> <b>Moderator: Paul Nieuwenhuysen (Vrije Universiteit Brussel) <i>Building A</i></b>
<ul style="list-style-type: none"><li>○ 13.45-14.15: Mel Collier (K.U.Leuven, Belgium): <i>From biomedical library to e-only learning centre supported by a co-operative depot service</i></li><li>○ 14.15-14.45: Gülçin Cribb (Özyeğin University, Istanbul, Turkey): <i>Melting pot of library and IT culture in a new Turkish university: a journey towards multi anything</i></li><li>○ 14.45-15.15: : Helle Lauridsen and John Law (ProQuest, Aarhus, Denmark): <i>How Do You Follow Google? Providing a High-Quality Academic Library Search Experience</i></li></ul>	<ul style="list-style-type: none"><li>○ 13.45-14.15: Dr. Evelinde Hutzler (Regensburg University, Germany): <i>The Electronic Journals Library EZB: a successful model of international collaboration</i></li><li>○ 14.15-14.45: Dr. Bernhard Mittermaier (Forschungszentrum Jülich, Germany): <i>Bibliometric Analysis of the Output of German Technological Universities by Means of the J Factor</i></li><li>○ 14.45-15.15: : Carole Thompson (Texas A&amp;M University, Doha, Qatar): <i>Digital Readers: Fact and Fiction</i></li></ul>

15.15-15.45: Coffee

15.45-16.45: Parallel Sessions

<b>Session III-A (Innovation) Building K</b> <b>Moderator: James L. Mullins, Purdue University, West Lafayette</b>	<b>Session III-B (Tools) Building A</b> <b>Moderator: Joos Vandewalle (K.U.Leuven)</b>
<ul style="list-style-type: none"> <li>○ 15.45-16.15: Will M.M. Roestenburg (TU Delft, The Netherlands): <i>Beyond "Worth their weight": Valuing libraries and library advocacy in The Netherlands</i></li> <li>○ 16.15-16.45: Christine Cother (University of South Australia, Adelaide, Australia): <i>From big change to no change: discovering lean through action</i></li> </ul>	<ul style="list-style-type: none"> <li>○ 15.45-16.15: Philipp Hess (ExLibris): <i>Utilizing article usage patterns to build the scholarly article recommender service bX</i></li> <li>○ 16.15-16.30: John Langton (Thomson Reuters): <i>InCites, a new tool from Web of Science</i></li> <li>○ 16.30-16.45: Meeting of LibQual users</li> </ul>

16.45-18.30: Library visits

19.00-21.00: Reception at Town Hall Leuven, offered by the mayor of Leuven, Louis Tobback.

## Tuesday June 2nd 2009: Auditorium K, Celestijnenlaan 200, Heverlee

8.30-9.00: Bus transportation

9.00-9.45: (Moderator: Paul Sheehan, Dublin City University)

Keynote Martha Kyrillidou, Director Statistics and Service Quality Program, Association of Research Libraries, Washington DC, USA: "*Library Quality Assessment through LibQual*"

9.45-10.15: Coffee

10.15-12.15 Parallel Sessions

<b>Session IV-A (SIG) Building K</b> <b>Moderator: Reiner Kallenborn (T.U. München)</b>	<b>Session IV-B in French Building A</b> <b>Moderator: Charles-Henri Nyns (bibliothécaire en chef de l'U.C.Louvain)</b>
<p>10.15-12.15: SIG-group Presentation of the activities of the IATUL Special Interest Group on Library Organisation and Quality Management</p> <p>Presentations by:            Reiner Kallenborn: Networking excellence            Caroline Becker: <i>The quality management experience at TU München</i>            Gillian Barthorpe: <i>Quality Management @AUT University Library</i>            Jolanta Stepniak: <i>Initiatives and experiences of the LIBER Division on Library Management and Administration</i>            Ludo Holans: <i>RFID and return on investment.</i></p>	<p>10.15-11.00: Keynote Albert Poirot, Président de l'Association des Directeurs et des personnels de direction des Bibliothèques Universitaires et de la Documentation (ADBU), France (et Marc Martinez)</p> <p>11.00-11.45: Jean-François Dechamp (EC Directorate-General for Research): <i>L'accès à l'information scientifique à l'ère numérique: l'approche de la Commission européenne</i></p> <p>11.45-12.15: Frédéric Brodtkom (Université Catholique de Louvain, Louvain-la-Neuve, Belgium): <i>L'enquête de satisfaction comme outil pour identifier les innovations nécessaires : exemple des changements apportés suites à l'enquête 2006 en BST et comparaison avec LibQUAL+</i></p>

12.15-13.45: Lunch

13.45-15.00: IATUL General Assembly

15.00-15.30: Coffee

15.30-17.00: Parallel Sessions

<b>Session V-A (Tools) Building K</b> <b>Moderator: Maria Heijne (Delft T.U.)</b>	<b>Session V-B in French Building A</b> <b>Moderator: Louis Houle (McGill University, Montreal, Canada)</b>
<p>15.30-16.00: Don MacMillan (University of Calgary, Alberta, Canada): <i>Letting the Genes out of the bottle: Making the most of free bioinformatics information</i></p> <p>16.00-16.30: Dr. Santy Chumbe (Heriot Watt University, UK): <i>ticTOCron: An automatic solution for propagating quality metadata to scholarly RSS TOC feed metadata</i></p> <p>16.30-17.00: Maureen Cech, Nevenka Zdravkovska and Robert Kackley (University of Maryland, College Park, MD, USA): <i>The Pulling Power of Marquee Courses: The Changing Curriculum and Quality Reference Services</i></p>	<p>15.30-16.00: Jens Vigen (CERN, Geneva, Switzerland): <i>Publier en Open Access grâce à Scoap3 : Etat d'avancement du projet</i></p> <p>16.00-16.30: Richard Dumont (Université de Montréal, Canada): <i>Le statu quo n'est pas une option!</i></p> <p>16.30-17.00: Fabrice Boyer, Florence Alibert et Gaël Bourdet (Université de Clermont-Ferrand, France): <i>La Médiation en Bibliothèque universitaire de Sciences : le cas de Clermont-Ferrand (France) - The mediation in a university Library of Sciences : the example of Clermont-Ferrand (France)</i></p>
<p><b>Session V-C (CBA):</b> Closed meetings of</p> <p>The CLWG (Cluster Librarians Working Group) of CLUSTER (Consortium Linking Universities of Science and Technology)</p> <p>The IATUL Special Interest Group on Library Organisation and Quality Management.</p>	

17.30: Bus transportation to Louvain-la-Neuve

18.30-22.00: Visit of L-I-N and reception

22.00: Bus transportation to Leuven

**Wednesday June 3rd 2009: Excursion with library visits**

8.00: Buses pick up participants from hotels

10.00-12.00: Visit of Rubens House and museum Plantin-Moretus in Antwerpen

12.00-14.00: Short city tour of Antwerpen and lunch

15.00-17.00: Visit of university library Gent

17.00-21.00: City tour of Gent and dinner

21.00: Return to Leuven

**Thursday June 4th 2009: Auditorium K, Celestijnenlaan 200, Heverlee**

8.30-9.00: Bus transportation

9.00-9.45: (Moderator: Michael L. Breaks, Heriot-Watt University, Edinburgh)  
Keynote Jan Engelen, K.U.Leuven, Belgium: "E-accessibility for visually impaired students".

9.45-10.15: Coffee

10.15-12.15: Parallel Sessions

<b>Session VI-A (Web 2.0) <i>Building K</i></b> <b>Moderator: Michael L. Breaks (Heriot-Watt University, Edinburgh)</b>	<b>Session VI-B (Benchmarking/Posters) <i>Building A</i></b> <b>Moderator: Raf Dekeyser (K.U.Leuven)</b>
10.15-10.45: Dr. Manorama Tripathi (Indira Gandhi National Open University, New Delhi, India): <i>Use of Web2.0 tools by libraries: a reconnaissance of the international landscape</i>	10.15-10.45: Introduction to Posters (max. 3 slides and 4 minutes per poster)
10.45-11.15: Dr. Cecilia Penzhorn (University of Pretoria, South Africa): <i>Quality through improved service: the implementation of social networking tools in an academic library</i>	10.45-12.15: Poster session
11.15-11.45: Eltemasi, Mahshid and Naghshineh, Nader (University of Teheran, Iran): <i>Benefiting from the hive: Folksonomy in technical libraries</i>	P1: Bob Kackley, Barbara Nail-Chiwetalu, Annie Young and Jim Miller (University of Maryland, College Park, MD, USA): <i>Gemstone: Quality in Learning for a Collaborative Academic/Library Instruction Program</i>
11.45-12.15: Elvira Basibas Lapuz (University of the Philippines, Quezon City, Philippines): <i>Teaching Web 2.0 applications in the planning and development of information literacy programs: Reaching out to librarians and information professionals</i>	P2: Bob Kackley, Nevenka Zdravkovska and Maureen Cech (University of Maryland, College Park, MD, USA): <i>Ten Methods of Improving Quality Service to UM Grads via "Assertive" Marketing</i>
	P3: Eva Tolonen (Helsinki University of Technology, Finland): <i>Innovating Library Services for Researchers</i>
	P4: Elena Vvedenskaia (Engineers Australia, Barton, Australia): <i>Value of information: What do Australian Engineers really want from their Professional Association?</i>
	P5: Naghshineh, Nader and Rashidi, Shahed (University of Teheran, Iran): <i>The Avicenna bind: Challenges of evidence based librarianship and practice implementation in Iran</i>
	P6: Leena Huiku (Tampere UT, Finland): <i>Assessment of the Research Activities and Research Quality at Tampere University of</i>

	<p><i>Technology (TUT) by Means of Research Outputs</i></p> <p>P7: Damon Austin, Melanie Gardner and Vernon Chapman (University of Maryland and U.S. National Agricultural Library, USA): <i>Innovative applications towards resolving challenges in harvesting shared metadata</i></p> <p>P8: Antonia Ferrer-Sapena et al. (Polytechnic University of Valencia et al., Spain): <i>Impact of Open Access world in innovation processes. The E-LIS, EXIT and IRALIS collaboration</i></p> <p>P9: Alex Byrne, Gabrielle Gardiner and Elizabeth Mulhollann (University of Technology, Sydney, Australia): <i>Issues in Digitising and Curating Indigenous Research Data</i></p>
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12.15-13.45: Lunch

13.45-15.15: Parallel Sessions

<b>Session VII-A (Miscellanea) <i>Building K</i></b> <b>Moderator: Ainslie Dewe (La Trobe University, Victoria)</b>	<b>Session VII-B (Miscellanea) <i>Building A</i></b> <b>Moderators: Arja-riita Haarala (Tampere UT)</b>
<ul style="list-style-type: none"> <li>• 13.45-14.15: Suzanne Clarke (Monash University, Australia): <i>Scholarly Information Repository Services at Monash University</i></li> <li>• 14.15-14.45: Derek Whitehead (Swinburne University of Technology, Australia): <i>Innovation and Copyright: Not Friends Any More?</i></li> <li>• 14.45-15.15: : Munusamy Natarajan (NISCAIR, New Delhi, India): <i>Exploring knowledge innovation culture: Role of library and information centres</i></li> </ul>	<ul style="list-style-type: none"> <li>• 13.45-14.15: Imogen Garner and Karen Tang (Curtin University of Technology, Perth, Australia): <i>A quality assurance and benchmarking framework in an academic library</i></li> <li>• 14.15-14.45: Nevenka Zdravkovska and Bob Kackley (University of Maryland, College Park, MD, USA): <i>Science/Engineering Bibliographic Databases' Future: Collection Development Issues at the University of Maryland</i></li> <li>• 14.45-15.15: Jo Rademakers (K.U.Leuven, Belgium): <i>Involving the user: challenges and threats of recent development</i></li> </ul>

15.15-15.45: Coffee

15.45-16.30: Closing session – Chair: Maria Heijne

16.30: End of Conference

17.30: Buses pick up the participants at hotels for transport to conference dinner

18.30-23.00: Conference Dinner