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Hello. My name is Andrew "Flip" Filipowski and, as Chairman and CEO of divine, inc., I’m pleased to be writing this message to the present, past and future clients of divine/Faxon Library Services. As most of you know, divine officially acquired RoweCom/Faxon on November 6th, 2001. In the months leading up to the acquisition and since that time, I have been privileged to work with the management and staff of the Faxon Library Services team. I want to let you know how impressed I have been with the professionalism and dedication of these colleagues and how much I have learned about the library business from them.

I am here to tell you that divine/Faxon Library Services is now backed by an organization with a substantial cash position, providing a solid financial foundation for continued growth and innovation. We at divine are committed to the continuation and enhancement of your traditional print and electronic subscription services, and we look forward to working with the experienced and knowledgeable Faxon employees that you know and respect. In addition, we bring to the table a large and talented organization dedicated to solving the information challenges of academic institutions and corporations with first-class technology and service. This combination will be hard to beat.

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I hope to have the opportunity to meet many of you in the next few months. Please do not hesitate to share your questions and ideas with the divine/Faxon staff.

Kindest regards,

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