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Full Page Ads

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We continue to forge new partnerships. To provide you with the tools that support ALL your users' needs. To build tomorrow's library. Sooner than you think.

INSTITUTE FOR SCIENTIFIC INFORMATION

<http://www.spidergraphics.com/aig>
The standard by which other client/server systems are judged

Horizon™ is the information management system that sets the standard by giving your library all the benefits of client/server computing.

A true client/server system

The flexibility of an open systems environment means you can add to the system as needs change and adapt to future technologies while leveraging your investment.

Expanded patron access

In addition to your own Horizon database, patrons can use Horizon to gather bibliographic data from any Z39.50-compliant system and connect to global resources over the Internet.

Graphical user interfaces

The Horizon client software offers the familiarity of Microsoft Windows®, System 7 (Macintosh®), or OS/2® interfaces. Patrons can search effortlessly with icons, pull-down menus, and point-and-click commands.

Proven by libraries like yours

You need a system with a history of success, one designed by library professionals. Horizon has met those requirements with thorough testing by libraries around the world.

Horizon is available today

You can bring the benefits of Horizon to your library today. Let us show you the leading client/server system.
**Hard-to-Obtain Books?**

**MIDWEST LIBRARY SERVICE**

**Won't Take "NO" For An Answer**

We do not accept publishers' OP, NOP, and TOS reports without further research to determine their validity. Our research specialists are dedicated to locating hard-to-obtain titles. Their efforts consist of:

1. Verification of customer's information in BIP, Forthcoming Books, OP-OSI, CBI, etc.
2. Telephone confirmation from the publisher when there is evidence of availability.
3. Query the library when order information is in doubt.
4. Searching the market for out-of-print titles.
5. Checking for titles available in the U.K. which are often declared out-of-print in the U.S. Obtaining these books is part of our goal of "maximum fulfillment."

By diligent research we are able to locate many book orders that would otherwise be lost due to publishers' bad reports, inadequate research, or database dead-ends. Our researchers take over the hunt for titles where computers leave off. We will not cancel an order until we determine that a book is truly unavailable.

**Midwest Library Service**

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