### Against the Grain

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### Features

#### Look How Far We’ve Come: Changing Technical Workflows

**Guest Editor, Kristen DeVoe**

- **Look How Far We’ve Come: Changing Technical Workflows**
  - by Kristen DeVoe — The first issue of Against the Grain was published in March, 1989. Kristen looks at how technical workflows have developed since that time.
- **Use of Technology in Managing Electronic Resource Workflow**
  - by Nathan Rupp and Lisa Mobley — Requests for electronic resources are not as straightforward as those for print resources. This means additional steps and new workflows.
- **The Future of the Academic Library Serials Collection**
  - by Barbara M. Pope — Predicting the future of serials collection development is difficult. Doubtless we will have both electronic print and titles for years to come.
- **Moving beyond MARC: Initiating and Embracing Change in a Traditional Technical Services Department**
  - by Melanie Feltner-Reichert and Marielle Veve — This article discusses integrating non-MARC metadata into technical services.
- **Technical Services Workflows**
  - by Susan Mueller — How do Library A and Library B approach processing of monographs and serials and is one better than the other?
- **Catalog Information and User Expectations in an Amazonaz World: Too Much? Too Little?**
  - by Martin L. Knott, Doreen R. Bradley, Deborah S. DeGeorge, and Jim Ottaviani — A comprehensive, multi-phase assessment of a library’s selection, acquisition, and cataloging workflow with the objective of making operations in these areas more cohesive and efficient.
- **It Never Ends: Technical Services and Planning in a Changing Environment**
  - by Hope Barton, Michael Wright, and Randy Roeder — This represents one library’s approach to reviewing and assessing traditional functions in light of changing user needs.
- **Old Wine in New Bottles; Repurposing MARC Records for Electronic Databases**
  - by Carol Ou and Gwen Gregory — Tutt Library at Colorado College has not been the only library to consider the problem of efficiently and effectively maintaining database links on the Web.
- **Technical Services Departments in the Digital Age: The Four R’s of Adapting to New Technology**
  - by Leslie Burke and Stephanie McConnell — What is a library manager to do with an employee who no longer fits the job function?
- **Op Ed — Little Red Herrings**
  - by Nathan Rupp — If you want e-Books, there’s no lack of looking. Have they really been around for 20 years?
- **Back Talk**
  - by Martin Tutt — Freedom to Read, Speak, and Listen by Tony Ferguson — The visit of President Mahmoud Ahmadinejad to Columbia University (Tony’s old employer) got him to thinking about freedom to read sort of.

### ATG Interviews

#### Laura Dawson

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### Profiles Encouraged

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