Preface and Acknowledgments

“The Time has Come . . . To Talk of Many Things!” was the theme of the 2019 Charleston Conference which took place in Charleston, South Carolina, on Monday, November 4 through Friday, November 8, 2019, with close to 2,000 participants. The far-ranging and diverse program, which focuses on the purchase and leasing of information of all types and in all available formats, is curated by an able team of Charleston Conference directors headed by Beth Bernhardt, Lars Meyer, and Leah Hinds who have worked long and hard to compile this volume. Thanks are due to Leah and Beth, and Lars, and to all the Charleston Conference Directors who helped in assuring timely and professionally peer-reviewed submissions. Thanks are also due to the Purdue University Press team. Last but not least, many thanks to all the authors and presenters of this amazing group of papers in this volume!

In 2019, the Charleston Conference included nine preconferences covering marketing your library, an acquisitions bootcamp, collections data analysis, transformational agreements, “hacking” for good, and more.

Plenary and Neapolitan sessions; several hundred concurrent sessions; and lively lunch discussions, short stopwatch and poster sessions spiced up the offerings. The popular Neapolitan format continues into future conferences, allowing three plenary-level speakers to present in large rooms during the same time slot.

The Charleston Conference has a plethora of additional offerings including Juried Product Development Forums for publishers or vendors who want to get feedback from librarians about new or emerging products, Charleston Culinary tours, Ghost and Graveyard tours, the Dine Around dinners on Thursday night at some of Charleston’s well-known restaurants, a Gala Reception on Wednesday evening at the Charleston Aquarium, the Vicky Speck ABC-CLIO Leadership Award, and the Cynthia Graham Hurd Memorial Scholarship Award. There was also a first-timers attendees and up and comers reception on Tuesday night. The

highly popular Vendor Showcase was held all of Tuesday to give attendees a chance to view new products and services and connect with vendors and publishers.

Since the Gaillard Center opening in 2015, the Conference has been able to schedule the use of the Performance Hall, ballrooms and salons. The Gaillard can accommodate larger groups than our other venues which gives a more formal feel to the Conference than in the past. The Conference continues to schedule sessions in the Francis Marion Hotel and the Marriot Courtyard as well as the Embassy Suites. There are also associated offerings by vendors and publishers during the Conference. Poster sessions (some virtual) are an important networking opportunity.

The 2019 opening keynote presentation on was titled “Building Trust When Truth Fractures,” by Brewster Kahle of the Internet Archive. Wednesday afternoon featured a keynote presentation from Patricia Brennan of the National Library of Medicine titled, “Anticipating the Future of Biomedical Communications.” Thursday morning’s keynote was Kumsal Bayazit, CEO of Elsevier, who presented “Collaborating to Support the Research Community: The Next Chapter.”

Friday morning included Ann Okerson’s popular “Long Arm of the Law” session with Bill Hannay (Schiff Hardin LLP) and Michelle M. Wu (Georgetown University Law Center). We have very sad news to report that our beloved and long-time “Long Arm of the Law” panelists Bill Hannay passed away in August 2020. I met Bill many years ago when I asked him to speak at the Charleston Conference on the recommendation of Karen Muller of ALA. Bruce and Bill hit it off immediately. Bill was like that. He was friendly, funny, charismatic, witty, joyful, talented, smart, extraordinary, irreplaceable, fun to be with, the bright spot in our world. He worked on law and projects all the way to the end! He sent me an email the day before he died asking me if I wanted an article on inclusive access materials. Bill never skipped a beat. The Charleston Conference in November will never be the same.

It is so horribly sad that he is no longer with us. We are compiling a video of Bill's Long Arm of the Law performances for the 2020 conference. In the meantime, let's laugh and remember him. He would like that.

Reports of many of the plenary sessions and concurrent sessions are included in this volume, many transcribed ably by Caroline Goldsmith, Assistant Conference Director. Archives of many of the papers are also loaded online at the Conference proceedings website <https://docs.lib.purdue.edu/charleston/>.

2020 has been a year full of surprises, to put it lightly. The next Charleston Conference will be

held November 2-6, 2020, online through the Pathable platform. Our theme is "Quo Vadis? Where do we go from here?" Although we'll miss seeing all of you in the beautiful city of Charleston, we look forward with hope that we'll see you again in 2021.

For archives and further information, <http://www.charlestonlibraryconference.com/>.

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