TO GET OR NOT TO GET: THE KAUST LIBRARY E-RESOURCES ACQUISITION EXPERIENCE

Presented by Rindra M Ramli, Access and Digital Services Spec,
Ola Kabli, Electronic Resources Acquisition Coordinator
KAUST Library,
Kingdom of Saudi Arabia

https://flic.kr/p/9KhaNU
Agenda

- Introduction
- Brief History of KAUST
- Library background
- Early beginnings
-Roles (TADS)
- Challenges
- Conclusion
Introduction
History

History

Inaugurated in September 2009
Mission: Addressing the scientific challenges in field of energy and environment
Located: 80 km North of Jeddah
Started with endowment fund of $10 billion
About KAUST

3 main divisions:

Mathematics & Computer Science
Physical Sciences
Chemical & Life Sciences

Demographics (2010):

36% - KSA and ME
34% - Asia
21% - Americas
5% - Europe and 4% - Africa
About KAUST
About KAUST
KAUST Library

http://c1038.r38.cf3.rackcdn.com/group1/building5254/media/KAUST-08-024_wf.jpg


http://vanderweil.com/resources/VAN__0066_KAUST_Campus_Library_Interior1.jpg
KAUST Library

“a place of gathering and learning, and at this university the library serves this function, providing informal settings for scientists to share thoughts and ideas. Group study areas and informal lounges are located throughout the library, and a café is integrated at the entry, blurring the boundary of formal and informal knowledge sharing”.

(Architects, 2011)
KAUST Library

Library Staff:
Administrative,
Technical and Digital Services,
Research

International composition:
Saudi Arabia, United States, Singapore, Canada, India, Africa
KAUST Library

Priorities

Students:
Place for collaborative work, events and programs

Faculty:
Networked access to the current journal literature of science
Early Days

London Meeting in 2008
Survey conducted on faculty members

https://www.flickr.com/photos/56340706@N04/5473467215/
Early Days

2009: Library commences operations

https://www.flickr.com/photos/moafaq/7643959002/
Roles

- Creating purchase orders and processing payments
- Approving the purchase orders for payments
- Enabling access to the subscribed electronic resources
- Maintaining e-resources administrative and contacts information in the library system
- Documenting and updating all license agreements (soft copies and hard copies) in library’s intranet, Sharepoint
- Creating the acquisition (Technical aspects) policy on electronic resources
- Maintaining and troubleshooting any access issues
Budget Allocation

Library Management Team:
Discuss the budget
Acquisition / Cancellation of electronic resources

https://www.flickr.com/photos/lendingmemo/11702261845/
Acquisition and Payments

ERAC

- Work closely with Subject Specialist
- Registration of publishers
- Request quote & invoices from publishers
- Create Purchase Order (PO)
- Get approval for PO
Acquisition and Payments

ERAC

- Automatic emailed to publisher and requester
- Approved PO and invoices are passed to admin section and finally to University Finance
- Monitor and ensure that payments are expedited
- Add payment details into Sharepoint
Admin Information
Electronic Resources (Sharepoint)

• Publisher’s Name
• Product Title
• Purchase Order Number
• Prices
• Payment Status
• Access status
Workflow

1. Approved e-Resource package
2. Registration / Obtain Quotes / Invoices
3. Creation of Purchase Order (PO)
4. Approval of PO
5. PO & Invoices passed to Admin to Finance
6. Payments by Finance
Challenges
Access ADSS

• Approved PO and relevant information are passed to ADSS
• Request information from publishers:
  • Subscribed titles for both electronic journals and electronic books
  • Website URL for access
  • Administrative URLs and related information from the publishers
  • Links to online guides / tutorials
  • Provision of IP authenticated ranges for access activation
Access

ADSS

- Approved PO and relevant information are passed to ADSS
- Updates ejournal packages
- Updates database title A-I
- Verify titles
- Reports errors / title discrepancy
Access

Metadata Specialist

• Obtain MARC file from publishers / OCLC for ebooks
• Batch process the file
• Ensure and verify that titles, URLs are working
• Enable on and off campus access
Workflow

**Request titles**
- Ensure access activation
- Ejournals, Ebooks, Database A and I

**Update titles**
- Update Resource title, description, URL
- ERM, Ejournals A-Z and Marc (Ebooks)

**Report**
- Verify titles and URL are correct
- Report to publisher / vendor for any discrepancy
Access

SL / SC

• Systems implementation, maintaining, upgrading
• Technology exploration and evaluation
• Miscellaneous technology support
• Communication and coordination
Admin Information

Electronic Resources (ERM/Sharepoint)

- Contact Information
- Activity Logs
- E-Resources Admin Information
- Tickler
License Agreements

Electronic Resources (Sharepoint)

• TADS indirectly involved
• Update license agreement clauses in ERM / Excel File
  • Expiration dates
  • Authorized users / uses
  • Termination clauses
E-Resources Acquisition Policy

Part of CD policy

- Access / Information Searching Retrieval
- After sales support
Maintenance / Troubleshooting / Inquiries

• Regular checks

• Email / One-to-one / Phone inquiries
Challenges
Future Directions

Electronic Resources: Integral part of library budget components

Fluid and dynamic environment

Constant upgrading / Learning
Thank you

https://flic.kr/p/aDiHtU