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## Profiles Encouraged: Heather Miller

Editor

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## And They Were There from page 64

A total of twenty workshops offered a wide range of options for conference participants. The workshops are very popular and most are excellent. Some of the topics included were trading back issues on the Internet, optimizing serials access in the online catalog, change and the impact on serials staff, using the RFP process to select a serials vendor, transformation in the library bindery through increased preservation awareness, and many other outstanding choices.

The conference was memorable. Many new contacts were made and old ones renewed. The Duke University campus was lovely, resplendent with the scent of magnolias in full bloom. One of the social mixers featured a barbecue which was held in the basketball stadium at Duke with banners hanging from the rafters of the Duke players who won the 1992 NCAA finals. The next (Eleventh Annual) NASIG Conference will be held at the University of New Mexico, in Albuquerque, from June 20-23, 1996. The theme will be "Pioneering New Serials Frontiers: From Petroglyphs to Cyberserials." The authors recommend it to everyone who works with serials or just wants to know more about them!

### Innovative User Group — Third Annual Conference

Report by **Ilene Renfro**  
(Serials Cataloging, U. of New Mexico)

The Third Annual Innovative Users Group Conference (I.I.I.) was held in Oakland California's beautiful Claremont Resort, April 22-25, 1995. The Conference was large with at least 500 people attending. Those who were involved in the scheduling and organization are to be commended for a job well done.

There were a variety of sessions and activities that were repeated over several days allowing almost everyone a chance to go to the session of their choice. Some of these covered — Authority Control, Law Libraries & Innopac, Databases and Innopac, Networking on Innopac, Acquisition interphase, Circulation, Gateway & Z39.50, Creation of lists, Window Pac, Systems securities on Innopac, and other sessions for Public and Technical Services. Lunch time activities included "Birds of a Feather" mini-conferences in which users with similar concerns and experiences could gather to address these issues and exchange ideas.

The preconference started on Saturday, Apr. 25th, and was designed for new Innopac users. The program on Sunday began at 9 a.m. with a general introduction from **Linda Bills** which included "innovative" songs and kazoos. **Jerry Kline**, president of Innovative gave the opening presentation with a

humorous overview of Innovative history from the very beginning to the present day with great emphasis on their continued commitment to improved communication between I.I.I. and the client. After the opening presentation the various "Birds of a Feather" gathered at lunch.

There were several sessions dealing with Cataloging and Serial issues. The first session dealt with Catalog Enhancement in Release 9, presented by I.I.I. employee **Amy Bowman**. The discussion was compensated by the well-prepared notebook, supplied by the Conference, and the written outline of the presentation. All things considered the session was informative. There would be a new MARCTYPE in the bibliographic record; "b" for US marc, "c" for Chinese, and "u" for European records. There is also the creation of 100 sets of defaults for every record type filed alphabetically by code so that now libraries can be specific about what fields will print on the monographic spine and pocket labels. The session was filled with many questions by users about their localized problems and these questions were addressed one at a time to give validity to I.I.I.'s commitment to improved communication.

The second session was the Acquisition/Serials session with I.I.I. speaker **Deborah Lazio**. Because of many questions from the audience, Ms. Lazio was able to get through the Acquisitions half of the session, but the Serials part was left to what was outlined in the notebooks.

In the end the overall impression was that these sessions were designed to quickly list the basic Release 9 enhancements and promote extra software packages that could be purchased through Innovative.

After the final sessions on Sunday, the participants were invited to a dinner party provided by Innovative and a tour of their new facility in Emeryville, not far from Berkeley. The new offices were large with room to expand. We met with various Innovative employees and were able to connect the voice on the phone line with a face.

Monday morning the first session was OPAC Release 9, presented by **Hilary Newman** of I.I.I. The session was well organized. We covered almost all of the material presented in our notebooks. New search techniques (variations of the same word or author) were discussed. Limits will be greatly expanded with browse screens that will indicate where you are within the browse which will come in handy during a complicated search with numerous hits. In addition, notes will have a larger variable length which can display to the patron and item call numbers that build vertically instead of horizontally to help patron access. Once more the emphasis of the session was toward the added software packages that were being developed by I.I.I. for easier access to the Internet. Newman encouraged the par-

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## Profiles Encouraged:

### Heather Miller



**Family:** One husband (**Norton G. Miller** a botanist with the New York State Education Dept.), one son (**Andrew**, age almost 16, high school junior), one oafish German Shepherd,

one delightful calico cat (**Jasmine**) [the dog's name is **Fricka**] and two sheep (**Daisy** and **Baby**) who produce beautiful fleece while they mow the lawn and cut brush.

**First Job:** Worked in a college library and I've been working in libraries ever since.

**Fondest Memory:** Brief moments experiencing what the planet might have been like prior to human occupation: on the top of Mt Albert, Quebec; Mt. Washington, NH; in the outer banks of North Carolina; on the coast of Greenland.

**Favorite Pastimes:** (Most are hypothetical since I don't have TIME to actually pursue them: gardening, crafts of many sorts, painting, hiking, nature/outdoor activities.

**Hobbies:** see above. I guess number one has to be gardening.

**Recent Books Read:** *A Thousand Acres*, by **Jane Smiley**; *L is for Lawless*, by **Sue Grafton** (I've read *A - K* too); *The Man in the Ice*, by **Konrad Spindler**. I read all the **L. R. Wright** mysteries too. They feature a realistic, human librarian rather than a silly stereotype.

**Pet Peeve:** PEOPLE, ESPECIALLY THOSE WHO WORK FOR LIBRARIES OR VENDORS WHO CANNOT SPELL SUPERSEDE!!!

**Had I But World Enough And Time:** Would like to visit, document and write about places on this planet that people haven't yet destroyed.

**What I'd Like To Be Doing ... years from now:** I don't know about five years, but sometime in the future, I'd like to be doing more creative things — writing and quilting, for example.

**Biggest Surprise:** Motherhood