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MGMT 110: Pre and Post Module Standards Quiz

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MGMT 110 Pre and Post Module Quiz Questions:

(correct answers highlighted)

1. Which of the following is true?
 - Standards are developed for products, processes, and services
 - Standards are developed for only for products
 - Standards are developed only for processes and services

2. What is the main purpose of a standard document?
 - To communicate an agreed upon way of doing something
 - To share research findings
 - To grant property rights to inventors

3. Which of the following are benefits of standards? Check all that apply.
 - Reduce product development costs
 - Ensure product quality
 - Increase interoperability of parts
 - Improve product safety
 - Lessen ambiguity
 - All of the above
 - None of the above

4. In the U.S. governmental agencies create all of the mandatory standards that companies have to comply with to operate legally. True or False
 - False

5. In what cases are standards that are developed through a voluntary consensus process required for company compliance? Select all correct answers:
 - Standards are always voluntary in the U.S. -- companies have a choice
 - Standards are required when they are incorporated by reference into U.S. government regulations
 - Standards are required when they are part of business contractual agreements
 - Standards that are approved by ANSI as American National Standards are always mandatory in the U.S.

5. Who serves on Standards Development Committees?
 - A) Government officials
 - B) Industry members
 - C) University professors
 - D) Only A and B
 - E) A, B, and C

6. Standards Developing Organizations (SDO's) typically pay the members of standards developing committees an annual stipend for their work. True or False
 - False



7. Who uses standards?
- A) Product manufacturers
 - B) Entrepreneurs
 - C) Academics
 - D) Engineers
 - E) Business managers
 - A and D only
 - All of the above
8. Each country's government provides businesses free access to the standards that are required to operate in that particular country. True or False
9. Like journal articles, standards reference other documents. True or False
10. Implementing standards can give companies a competitive advantage in a market. True or False

