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environment of data-informed collection management, it has become vital for everyone in our unit to work with the data in common productivity tools, such as Microsoft Excel and Access, to be able to interpret meaning from the data and translate that to decisions that impact our stakeholders.

The NCSU Libraries have embraced the data-informed approach, and it is now the cornerstone of our collecting program. We strive to keep learning new tools and techniques and integrate those into our processes. Currently, we are working on broadening the use of SAS in the department and utilizing visualization tools more effectively to better articulate the data.

PROFESSIONAL CAREER AND ACTIVITIES: I am Head of Collection Management at North Carolina State University. Originally from the UK, I have worked at University College London, University of Warwick, and the University of Coventry before transferring across the Atlantic to Philadelphia and the University of Pennsylvania. I then headed down south to my current position at North Carolina State University. I earned my MLS from Leeds Metropolitan University and hold a BS in Computer Science and Mathematics from Leeds University.

Figure 4: Screenshot of collections review web form used for the NCSU Libraries 2009 serials review