Look How Far We’ve Come: Changing Technical Services Workflows
Guest Editor, Kristen DeVoe

Look How Far We’ve Come: Changing Technical Services Workflows
by Kristen DeVoe — The first issue of Against the Grain was published in March, 1989. Kristen looks at how technical services workflows have developed since that time.

Use of Technology in Managing Electronic Resource Workflows
by Nathan Rupp and Lisa Mobley — Requests for electronic resources are not as straightforward as those for print resources. This means additional steps and new workflows.

The Future of the Academic Library Serials Collection
by Barbara M. Pope — Predicting the future of serials collection development is difficult. Doubtless we will have both electronic and print titles for years to come.

Moving beyond MARC: Initiating and Embracing Change in a Traditional Technical Services Department
by Melanie Feltner-Reichert and Marielle Veve — This article discusses integrating non-MARC metadata into technical services.

Technical Services Workflows: A Comparison of Two Academic Libraries
by Susan Mueller — How do Library A and Library B approach processing of monographs and serials, and is one better than the other?

Catalog Information and User Expectations in an Amazono World: Too Much? Too Little?
by Martin L. Knott, Doreen R. Bradley, Deborah S. DeGeorge, and Jim Ottaviani — A comprehensive, multi-phase assessment of a library’s selection, acquisition, and cataloging workflow with the objective of making operations in these areas more cohesive and efficient.

It Never Ends: Technical Services and Planning in a Changing Environment
by Hope Barton, Michael Wright, and Randy Roeder — This represents one library’s approach to reviewing and assessing traditional functions in light of changing user needs.

Old Wine in New Bottles: Repurposing MARC Records for Electronic Databases
by Carol Ou and Gwen Gregory — Tutt Library at Colorado College has not been the only library to consider the problem of efficiently and effectively maintaining database links on the Web.

Technical Services Departments in the Digital Age: The Four R’s of Adapting to New Technology
by Leslie Burke and Stephanie McConnon — What is a librarian manager to do with an employee who no longer fits the job function?

Op Ed — Little Red Herrings
by Jim Ottavi

E-e-e-easy Does It
by Mark Herring — If you want e-Books, there’s no lack of looking. Have they really been around for 20 years?

Back Talk
by Kristen DeVoe

Freedom to Read, Speak, and Listen
by Tony Ferguson — The visit of President Mahmoud Ahmadinejad to Columbia University (Tony’s old employer) got him to thinking about freedom to read sort of.

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