2005 Charleston Conference -- 25th Annual Issues in Book and Serial Acquisition

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Recommended Citation
DOI: http://dx.doi.org/10.7771/2380-176X.4779

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mand function as a component of reference service. This would lessen the need for ILL services, which are slower and much more costly. If funds are set aside for document delivery services and for the purchase of books on a "rush" basis, then interlibrary loan staff can spend time with more difficult requests, finding ways to shorten the turnaround time on these hard-to-find items. Hulsey demonstrates the success of this approach in a public library setting in his article entitled, "Purchase-On-Demand: A Better Customer Service Model." There is no reason why this model would not work in an academic setting also.

Many initiatives currently underway in academic libraries across the country attempt to make library online catalogs more like Amazon.com. The aspects of Amazon.com and other online bookstores that would make an online catalog a more responsive tool may also make the purchase-on-demand model a highly viable service for academic libraries. Purchase-on-demand is not a new concept. Nora Rawlinson’s Library Journal classic entitled "Give 'Em What They Want" showed it to be a useful collection development model over twenty years ago. If patrons knew what they wanted, certainly they do still.

Works Cited


Selected Readings


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Call For Papers, Ideas, Conference Themes, Panels, Debates, Diatribes, Speakers, Preconferences, etc. ...

2005 Conference Theme — "Things Are Seldom What They Seem" Wednesday, November 2-3, 2005 — Preconferences Thursday-Saturday, November 3-5, 2005 — Main Conference Francis Marion Hotel, 387 King Street, Charleston, SC 29403

If you are interested in leading a discussion, acting as a moderator, coordinating the lively lunches or simulation rooms, or would like to make sure we discuss a particular topic, please let us know. The Charleston Conference prides itself on creativity, innovation, flexibility, and informality. If there is something you are interested in doing, please try it out on us. We'll probably love it...

The Conference Directors for the 2005 Charleston Conference include — Rosann Bazirjian and Beth Bernhardt. Principal Directors (UNC-Greensboro) <rvbazirj@uncg.edu> <beth_bernhardt@uncg.edu>, Glenda Alvin <galvin@tstate.edu>, David Goodman <dgoodman@liu.edu>, Chuck Hamaker <chhamaker@email.uncc.edu>, Ramune Kubilius (Northwestern Health Sciences Library) <rkubilius@nwu.edu>, Yvonne Levy <ylev@lowson.edu>, Heather Miller (SUNY-Albany) <hmiller@uamail.albany.edu>, Jack Montgomery (Western Kentucky University) <jmontgomery@wk.edu>, Vicky Speck (ABC-Clio) <vspeck@abc-clio.com>, Katina Strauch (College of Charleston) <kstrauch@comcast.net> or www.katina.info/conference.

Send ideas by June 30, 2005, to any of the Conference Directors listed above.

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