Library Quality Assessment through LibQual

Martha Kyrillidou

Association of Research Libraries (ARL)
John Langton
Thomson Reuters

**InCites, a new tool from Web of Science**

Given the increasing interest in research evaluation, in many countries around the world, the Thomson Reuters InCites presentation will validate the need for a citation analysis programme for universities and research institutions. The presentation will explain data and metrics involved and explain the potential relevance and benefit to users.

John Langton is Key Account Manager for Thomson Reuters in Germany, Austria and Switzerland - and has extensive experience in liaising with clients in the Academic and Corporate Sector in these countries. He is involved in the delivery and implementation of information solutions within the field bibliographic databases, research databases and research evaluation solutions.