It's been ILL for a long time, is it close to death? What is the future of inter library loans?

Helen Livingston
Director Library Services UniSA
It's been ILL for a long time, is it close to death? What is the future for Inter Library Loans?

Helen Livingston
Director Library Services UniSA
29th IATUL Conference AUT April 2008
National Schemes

- Australia $13.20 per loan
- NZ $14
- IFLA Voucher €8
- Higher prices for “rush” circa $25.00
Costs of ILL

- 2002 Australia (100 Libraries) $32.09
  - Staffing and fees 85%
  - Equipment, delivery, network 10%
- Nordic countries (2003) slightly cheaper than Australia but may not have included all costs.
- US more expensive and slower fill rates

- Blend of mediated and user initiated services
- Mixed license/ copyright environment
- Global Interlending /Document supply will rise from 1-2% to 5%
  - Turnaround will be faster but still not fast enough
  - As demand for articles fall so will demand for books.
  - Items will be easier to identify though the mechanism was unspecified
- 1/3 NZ academic libraries thought ILL would increase
Hidden costs of ILL

- Internal transactions $100
- Is it really worth internal charging?
- Raising an invoice/ paying it etc $60
- Vouchers
  - Hide real costs of service from administrators
- Libraries Australia Payment system
- Credit card
Trends

Academic Staff

- Academic Staff
Trends

mean current serial titles

0 10000 20000 30000 40000 50000 60000
Trends

Doc Del: Received Loans

- Document Delivery
- Received Loans
Alternatives to InterLibrary Loans

Purchase
Out of print
Second hand
Print on demand
Commercial suppliers
Status of non-completed requests available on demand via one web page.

Staff web client – roles defined, uses LDAP authentication
Configuration of TaskManager client to support ILL application purposes, including addition of LADD number (#) and activation of various search options including LADD #, ILL Task #, client networkID, title/description, and via keyword on title plus contents of staff added Item data field.

Ability to email clients update notifications
Task tracking and statistics
Interlibrary Loan Service for UniSA Staff and Students only

PLEASE NOTE: This is a service for University of South Australia staff and Higher Degree by Research students for items NOT held in the UniSA Library collection.

First, check the Library catalogue to see if the UniSA library has the resource at one of the campus libraries or available in an online journal or database. If held, make use of the Interlibrary Loan/Document Delivery Service or use the Holds procedure if the item is a book.

Also check the catalogues of other institutions such as the University of Adelaide and Flinders University and for electronic resources, make use of Google Scholar. For information about services for Undergraduate, Honours and Postgraduate students by Coursework see Borrowing from Us.

If eligible, the Interlibrary Loan / Document Delivery service allows you to:

- request items NOT held by the UniSA Library - Have you checked the Library Catalogue?
- submit a request for an Interlibrary Loan or Document from another university or information agency.
- view the status of your requests

*** NB: as a way to build the library collection, all Interlibrary Loan requests are considered for purchase

To login to this service UniSA staff and eligible students need to enter Username (UniSA NetWork ID e.g. "blogix" or "blogix001") and Password

Username: 
Password: 

Login

For assistance please contact ILL on 08 8302 6809 (Australia) or 1300 137 650 (cost of a local call) or email ill@unisa.edu.au

NOTICE: WARNING CONCERNING ACCESSIBLE RESTRICTIONS
## Unassigned task screen

### Unassigned Tasks

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<th>ID</th>
<th>Staff Member</th>
<th>Short Description</th>
<th>User</th>
<th>Service Level</th>
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Wait 2-3 years and see
But in the meantime
Reconsider location of ILL departments in Library structures
Revisit staffing levels and skills
Rethink level of investment in ILL systems