Overview of the
National Operations Center of Excellence

Thomas E. Kern
Managing Director

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National Operations Center of Excellence

• Outline
  • Origins (SHRP 2 and Reliability!)
  • Our Vision
  • NOCoE Structure
  • Our Website
  • Knowledge Center
  • Technical Services
  • Our “Ask” of You!
Origins of NOCoE

- SHRP 2 Reliability Research → implementation activities
- Development of “enhanced knowledge transfer system (EKTS)
- MOU between AASHTO, ITE, ITS America, and FHWA
- NTOC framework was merged into the National Operations Center of Excellence
Our Vision

Improve surface transportation system reliability by lending exceptional support services to TSM&O practitioners
NOCoE Structure

NOCoE Board of Directors
AASHTO, ITE, ITS, FHWA

National Operations Center of Excellence

AASHTO

AASHTO Deputy Program Director, Operations

AASHTO Support Services:
- Contracting
- Legal
- HR
- Accounting
- Financial Management

NOCoe Executive Director

Actively Managed Web Site (EKTS)

Technical Service Program

Other Activities and Services

ITS America

Staff Support and In-Kind Services

ITE

National Operations Center of Excellence
WELCOME TO THE NATIONAL OPERATIONS CENTER OF EXCELLENCE

REQUEST FOR PROPOSAL FOR NATIONAL OPERATIONS CENTER OF EXCELLENCE MANAGING DIRECTOR

The American Association of State Highway and Transportation Officials (AASHTO) invites bidders to submit proposals to this Request for Proposals for the requested National Operations Center of Excellence (NOCoE) Managing Director with performance from no later than May 15, 2016, to December 31, 2016, and with the provision of mutual annual renewal of the resultant contract. Questions of a technical or contractual nature about the contents of this RFP are due no later than COB February 19, 2016, to the attention of Mr. Strat Cavros, AASHTO Manager of Acquisitions, Contracts & Business Development (Contracts Manager), at scavros@aashto.org.

AASHTO will strive to answer questions and send those answers by e-mails to prospective bidders as an Amendment to the RFP by February 29, 2016. Proposals must be sent to Mr. Cavros no later than 4:00 PM EDT March 18, 2016. It is expected that AASHTO will make an award to the successful bidder no later than April 30, 2016. Please click here for further information.
Knowledge Center: Over 1,000 resources and counting!

- Active Traffic Management
- Arterial Management
- Autonomous Vehicles/Connected Vehicles
- Demand Management
- Electronic Toll and Fare Collection
- Emergency Preparedness and Security
- Freeway Management
- Freight Management and Commercial Vehicle Operations
- HOV Lane Development
- Intelligent Transportation Systems
- Integrated Corridor Management
- Managed Lanes
- Regional Traffic Management Centers
- Road Weather Management
- Special Events Management
- Traffic Incident Management
- Traffic Signal Operations
- Traveler Information
- Work Zone Management
<table>
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<th>Technical Services Plan</th>
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<tr>
<td><strong>Virtual/Webinar Peer Exchanges</strong></td>
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<td><strong>In-Person Peer Exchanges</strong></td>
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<td>Assist agencies in conducting CMM Self-evaluations</td>
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<td>Maintain TSM&amp;O research report library/reference, maintain status of ongoing/active research activity</td>
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<td><strong>Webinar Training</strong></td>
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<td><strong>National Annual TSM&amp;O Summit</strong></td>
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Year 1: Technical Services Highlights

• Peer Exchanges (5 + this workshop)
  – Seattle, Tennessee, Arizona Traffic Incident Management
  – Northeast and Pacific Northwest Regional Exchanges

• Webinars (over 20)
  – CMM Dimensions
  – Implementing ICM
  – Seattle TIM Lessons Learned

• Virtual Peer Exchanges
  – Special events (RNC in Cleveland)
  – Decision Support Systems (DSS)

• National Summit on TSM&O Workforce Development
Our Ask of You!

1. Register!
2. Share with others
3. Provide feedback
4. Add the NOCoE logo/link to your website.
5. Suggest new technical services
6. Share your own material!

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