Workshop Development and Delivery

Joe S. Conte Jr.

Purdue University, conte@purdue.edu

Follow this and additional works at: http://docs.lib.purdue.edu/idcpres

Part of the Higher Education Commons, Higher Education Administration Commons, and the Higher Education and Teaching Commons

Recommended Citation

Conte Jr, Joe S., (2013, April 30) Workshop Development and Delivery. Presented at the CIC IT Technology Trainers Conference 2013, Minneapolis, MN.

This document has been made available through Purdue e-Pubs, a service of the Purdue University Libraries. Please contact epubs@purdue.edu for additional information.
Workshop Development & Delivery

Presented by:

Joe S. Conte, Jr., Ph.D.
Manager, Consulting & Training
Information Technology at Purdue (ITaP)
Purdue University
# Workshop

<table>
<thead>
<tr>
<th><strong>Development</strong></th>
<th><strong>Delivery</strong></th>
</tr>
</thead>
</table>
| • Process/Organization  
  • Quality Control  
• Motivation  
  • Evaluations/anecdotal evidence  
  • New Releases/Responsibilities  
• Occurrence of event | • Traditional F2F Hands On  
  • Fast Paced  
  • Slow Paced  
• Synchronous Online  
  • New rollout  
  • New Product  
  • New Version  
• Facilitator Maturation process |
Facilitator Maturation Process

- Attendee
- Assistant
- Dry Run
- Facilitator
- Critique
- Repeat
- Recycle
Self-Paced Essentials (review)

• Learn by doing
  – They do all the work
  – Speak to them only when 1-1

• Incorporate Group Work
  – Experience the “other” side
  – Networking
Extended to other Tools ...

- Adobe Connect

  ![Adobe Connect](image)

- Qualtrics (Surveys)

  ![Qualtrics](image)

- i>clicker (Student Response System)

  ![i>clicker](image)
The rest of the story ...

- As the attendee profile changes
  - Evaluations
    - Ask for more demo-ing
    - #'s vs. %'s

- Slow-paced parallel
  - Arrangements
  - Results
As attendance wanes ...

• Create corresponding videos
  – For review
  – Independent Study

• Our Blackboard Entry Page

• Fine statically ... but what happens when changes are required
The problem ...

- Blackboard Learn SP11 Upgrade
  - 66 web page documents
  - A corresponding number of videos
  - 5 partners in crime
The staff needs to review and change ...

Oops ... previous staff ...
Development Cycle

- Process Flow
  - Review Original
  - Update
  - Partner Review Changes
  - Same for videos

- How to organize???

- Off to SharePoint we will go, tra la ...
Blackboard Learn: Collaborative Tools
The End